

EXECUTIVE DECISIONS TAKEN BY DELEGATED OFFICER NOTICE OF DECISION

THIS SECTION TO BE COMPLETED BY THE PORTFOLIO HOLDER AND CONTACT OFFICER

TITLE OF DECISION:			
DEVELOPMENT PARTNER FOR MICROSOFT DYNAMICS CRM			
NAME OF DECISION TAKER:	SUSAN PARSONAGE		
POSITION AND RESPONSIBILITY HELD:	CHIEF EXECUTIVE		
CONTACT OFFICER:	CHRIS RILEY		
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Details of Decision:			
Award of contract to IBM UK Ltd for the Development Partner Microsoft Dynamics Customer Relationship Management system contract.			
Reasons for the decision:			
There has been a need to update the existing Customer Relationship Management system for over 2 years. A number of modern systems have been reviewed and Management Team have agreed that Microsoft Dynamics 365 is the best fit for this organisation as long as we have a suitable development partner. The tender chosen for acceptance was the lowest submitted.			
IS THE DECISION URGENT			
YES /NO			
PLEASE DELETE AS APPROPRIATE AND GIVE REASONS FOR URGENCY BELOW:			
N/A			
I CONFIRM THAT I HAVE BEEN CONSULTED ON THE ABOVE DECISION AND THAT IT IS URGENT AND REASONABLE IN ALL THE CIRCUMSTANCES. (IN ACCORDANCE WITH SECTION 17 OF THE OVERVIEW & SCRUTINY PROCEDURE RULES)			
SIGNATURE OF THE OVERVIEW & SCRUTINY CHAIRMAN: N/A			
SIGNATURE OF DECISION TAKER:			
Susan Parsonage			
DATE:			
01.06.17			
<i>THIS SECTION TO BE COMPLETED BY DEMOCRATIC SERVICES</i>			REF NO.
			ODD4
DATE DECISION TAKEN:	01.06.17	DATE RECEIVED BY DEMOCRATIC SERVICES:	01.06.17
DATE DECISION PUBLISHED:	02.06.17	IMPLEMENTATION DATE (publication day + 5 working days):	12.06.17